

MAF Coffee Offer - Terms and Conditions

1. The coffee will be delivered once a month for a maximum of 12 months.
2. The coffee bags contain 250g of coffee.
3. This is a limited time offer and only available within MAF's *Grow Their Future* campaign. The offer can be withdrawn or reinstated at any point at MAF UK's sole discretion.
4. This offer is only open to those who don't currently hold an active monthly direct debit with MAF UK.
5. Donors will be eligible for coffee deliveries if their monthly direct debit is set to a minimum of £22.
6. You will receive your first coffee delivery after funds are received by MAF UK from your first month's direct debit payment.
7. If the monthly direct debit is cancelled at any point within the first 12 months, future coffee deliveries will be cancelled.
8. If the monthly direct debit is modified to be below £22 per month at any point within the first 12 months, future coffee deliveries will be cancelled.
9. If you are a recipient of the monthly coffee offer, Gift Aid will only be claimed on the monthly direct debit gifts subject to compliance with HMRC donor-benefit rules. This will not affect the recovery of gift aid on other 'normal' gifts.
10. MAF UK have the right to cancel or modify the coffee delivery at any time, in its sole discretion. Notification of any such cancellation or modification will be provided through our official channels.
11. The provided email address will be used to send tracking information to you from Royal Mail about your coffee deliveries, and by MAF UK to send you email updates and stories. You can unsubscribe from MAF UK updates and stories at any time by contacting us at supporter.relations@maf-uk.org or calling us at **01303 852819**.
12. Coffee deliveries may be delayed due to circumstances beyond MAF UK's control. MAF UK shall not be held liable for any inconvenience, loss, or damage resulting from such delays.

12. If you receive coffee that is damaged or you have any concerns, please notify MAF UK within 14 days by contacting supporter.relations@maf-uk.org or calling **01303 852819**. While MAF UK will make reasonable efforts to address issues, replacements or refunds are not guaranteed.
13. MAF UK will source the coffee from Mill Bank Coffee Co.; the coffee beans used are sourced from the countries that MAF serves in. However, MAF has not flown or been involved in sourcing this coffee.
14. MAF UK reserves the right to send an alternative blend of coffee from Mill Bank Coffee Co. to donors, should the advertised 'MAF Blend' stock become unavailable.
15. MAF UK accepts no liability for any medical, dietary, or allergy-related issues arising from the consumption of the coffee provided as part of this offer. It is the donor's responsibility to check ingredients and suitability before consumption.
16. Whilst the donor is eligible for the coffee deliveries, coffee will be sent to the delivery address supplied. It is the donors' responsibility to notify MAF UK of any change of address.
17. MAF UK does not guarantee the taste, quality, or freshness of the coffee provided as part of this offer. All coffee is supplied by Mill Bank Coffee Co., and any variations in flavour or quality are subject to their standards. MAF UK shall not be held liable for dissatisfaction or differences from donor expectations.
18. Donors can request to stop receiving the coffee deliveries at any point by contacting supporter.relations@maf-uk.org or calling **01303 852819**.
19. After the donor has received their 12 months of coffee deliveries, the monthly direct debit will continue unless the donor instructs MAF UK to cancel or amend it.
20. MAF UK shall export customer order data into a secure file to Mill Bank. Mill Bank will import the received order data directly into its Royal Mail fulfilment system for the purposes of processing and dispatching orders. Customer data will not be stored by Mill Bank beyond the fulfilment import process. Immediately after import, Mill Bank agrees to delete all local copies of the data. Both Parties agree to comply with all applicable data protection laws and regulations, including

GDPR. If you would like to know more about how MAF UK uses and protects your personal data, please visit our Privacy Policy at www.maf-uk.org/privacy.